



Terms and Conditions

Welcome to the Alexander London College. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern the Alexander London College's relationship with you in relation to this website. The term "Alexander London College" refers to the owner of the website whose registered office is Aquis House, Station Road, Hayes, UB3 4DX, London. The term "you" refers to the user or viewer of our website.

1. Acceptance

Alexander London College provides this site (AlexanderLondoncollege.com) to you subject to the terms contained in this document (agreement). If you do not agree with any of the terms of this agreement, do not access or otherwise use this site. Your use of this site shall be deemed to be your agreement to abide by each of the terms set forth below. It is the responsibility of the customer to read such conditions before entering upon a transaction.

Alexander London College grants you a personal, non-transferable and non-exclusive right to use its materials and software on any personal media device; provided that you do not (and do not allow any third party to) copy, modify, create a derivative work from, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign, sublicense, grant a security interest in or otherwise transfer any right in the Software. You agree not to modify any of the material in any manner or form. You agree not to access Alexander London College products or Services by any means other than through the interface that is provided by Alexander London College for use in accessing the Alexander London College Services and products.

By registering with AlexanderLondoncollege.com, you represent that you are of legal age to form a binding contract. You agree to provide true, accurate, current and complete information about yourself in all required fields of the registration form. If any of your information changes, you agree to update your registration information as soon as possible. If Alexander London College suspects that your registration information is not complete, current, or accurate, or that you have otherwise violated these Terms of Use, your account may be subject to suspension or termination, and you may be barred from using the AlexanderLondoncollege.com website.

2. Privacy Policy

Your privacy is very important to us at Alexander London College. Users should refer to our privacy policy for information about how Alexander London College collects and uses personal information. Details of how we use information you provide is set out in our privacy policy. By agreeing and accepting this agreement you consent to Alexander London College disclosure and use of your information as described in the privacy policy.

3. User Account, Password & Security

The creation of an account is compulsory to purchase from Alexander London College. You will be required to create a password and user account. You are responsible for maintaining the confidentiality of the password and account, and are responsible for all activities that occur under your account. You agree to (1) immediately notify Alexander London College of any unauthorised use of your password or account or any other breach of security and (2) ensure that you log out from your account at the end of each session. Alexander London College cannot and will not be liable for any loss or damage arising from your failure to comply with this section.

4. Proprietary Rights (Trademarks & Copyright Notice)

You acknowledge and agree that any content, including but not limited to text, data, photos, graphics, etc. or material contained or distributed through the site, by Alexander London College, its advertisers or third parties, is protected by trademarks, service marks, patents, copyrights, or other proprietary rights and laws.

You therefore may not under any circumstances use or distribute any content received through the site without authorisation of the content owner. You agree not to publish, reproduce, copy, in whole or part, nor upload, download, post, email, sell or otherwise distribute content available through the site.

5. Rules of Conduct

The following rules of conduct apply to your use of the website and to any and all materials you post on Alexander Londoncollege.com, including text, data, graphics, audio or video content, sound, chat, messages, files or any other material (collectively user submissions) whether the user submission is included in blogs, discussion groups, emails, profiles, comments, or any other portion or feature of Alexander Londoncollege.com.

You may not, in connection with the Website:

- ✚ Upload, post, email or otherwise transmit any user submission that is libellous or defamatory, pornographic, sexually explicit, unlawful or plagiarized;
- ✚ Infringes or violates any patent, copyright, trademark, trade secret or other property right;
- ✚ Breaches a duty of confidentiality by which you are bound due to a contractual or fiduciary relationship (such as inside information, or proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements);

- ✦ A reasonable person would consider harassing, abusive, threatening, harmful, vulgar, profane, excessively violent, racially, ethnically or otherwise objectionable or offensive in any way;
- ✦ Constitutes a breach of any person's privacy or publicity rights, a misrepresentation of facts, or hate speech;
- ✦ Violates or encourages others to violate any applicable law, statute, ordinance or regulation;
- ✦ Promotes software or services that deliver unsolicited e-mail; or
- ✦ Contains viruses, Trojan horses, worms, time bombs, cancelbots or other similar harmful programming routines

6. Internet Connection

The Alexander London College material requires a correctly configured and functional internet data connection, both for the initial Purchase, and for use.

Data charges may be charged to you by your network provider depending on your individual tariff. You are responsible for any such costs.

We are unable to provide any warranties as to the levels of connectivity you will receive via your personal media device. This may depend upon your tariff, your network provider or your corporate policy if you have a work-issued device. We will not accept any responsibility for any connectivity issues you may experience. Please contact your network provider or visit their website if you require assistance configuring a data connection for your phone.

If, however the Alexander London College website is down and it is believed to be our fault we agree to compensate users how we see fit, this would usually comprise of a credit note being issued for unfinished assessments. Alexander London College will deal with claims on a case by case basis.

7. Content and Refunds

Once payment is received and products have been delivered to the student's dashboard, or have been downloaded, refunds are not available. Refunds are only applicable if the products or services are not as described. This does not affect your statutory rights.

Goods will only be dispatched to the customer when payment has been made in full and cleared funds and in any variance of this term shall be upon such terms as Alexander London College dictates.

Access to modules and assessments is limited to 5 (five) years, from the date on which the first assessment is attempted. In exceptional circumstances this may be extended.

Assessments can be re-sit as many times as required within the 5 year period as long payments have been cleared.

Failure to keep up with your monthly payments may incur a £50 admin fee and suspension of your online account.

8. Links

Alexander Londoncollege.com (the site), or third parties may provide, links to other websites or resources. As Alexander London College have no control of such sites and resources, you acknowledge and agree that Alexander London College is not responsible for the availability of such sites or resources, and does not endorse and is not responsible or liable for any content, advertising, products or other materials on or available from such sites or resources or the policies or such sites and resources.

Alexander London College is not responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such site or resource

9. Variations/Correction of Errors and Inaccuracies

Alexander London College uses reasonable endeavours to ensure the information on the site is accurate, however the information and product listings on the site may contain typographical errors or inaccuracies and may not be complete or current. We make no representation or warranty that any information is accurate, complete, or up-to-date and, to the fullest extent permitted by law, we accept no liability for any loss or damage caused by any reliance placed on such information placed by you or anyone to whom you may communicate such information.

Alexander London College shall have the right at any time without any liability or notice to amend, remove any content of the site including prices, sales literature or other documents as long as such alterations do not materially affect the quality of the goods.

10. Warranty Disclaimer

You agree that your use of the website shall be at your sole risk. To the fullest extent permitted by law, Alexander Londoncollege.com, and any subsidiary, parent, affiliate, officer, director, licensor, employee, supplier, distributor, reseller agent, owner, or operator of Alexander Londoncollege.com, disclaim all warranties, express or implied, in connection with the website and your use thereof. Alexander Londoncollege.com makes no warranties or representations about the accuracy or completeness of the websites content or the content of any sites linked to this site and assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content, (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to and use of the website, (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein, (iv) any interruption

or cessation of transmission to or from the website, (iv) any bugs, viruses, trojan horses, or the like which may be transmitted to or through our website by any third party, and/or (v) any omissions or errors in any content or for any loss or damage of any kind incurred as a result of the use of any content posted, emailed, transmitted, or otherwise made available via the website. Alexander Londoncollege.com does not warrant, guarantee, endorse, or assume responsibility for any hyperlinked website or other promotion, and Alexander Londoncollege.com will not be a party to or in any way be responsible for monitoring any transaction between you and third-party providers of products or services. No information or advice, whether written or oral, obtained by you from Alexander Londoncollege.com or through or from the service shall create any warranty not expressly stated in the terms of use. As with the purchase of a product or service through any medium or in any environment, you should use your best judgment and exercise caution where appropriate.

11. Limitation of Liability

In no event shall Alexander Londoncollege.com, or any subsidiary, parent, affiliate, officer, director, licensor, employee, supplier, distributor, reseller agent, owner, or operator of, be liable to you for any indirect, direct, special, punitive, incidental, or consequential damages whatsoever resulting from any (i) mistakes, errors, or inaccuracies of content, (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to and use of our website, (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein, (iv) any interruption or cessation of transmission to or from our website, (iv) any bugs, trojan horses, viruses, or the like, which may be transmitted to or through our website by any third party, and/or (v) any omissions or errors in any content or for any loss or damage of any kind incurred as a result of your use of any content posted, transmitted, emailed, or otherwise made available via the website, whether based on warranty, tort, contract, or any other legal theory, and whether or not the company is advised of the possibility of such damages. The foregoing limitation of liability shall apply to the fullest extent permitted by law in the applicable jurisdiction.

You specifically acknowledge that Alexander Londoncollege.com shall not be liable for user submissions or for any offensive, defamatory, or illegal conduct of any third party and that the risk of harm or damage from the foregoing rests entirely with you.

The Website is controlled and offered by Alexander London College from its facilities in the United Kingdom. Those who access or use the Website from other jurisdictions do so at their own volition and are responsible for compliance with local law.

12. Plagiarism

Academic dishonesty covers any attempt by a student to gain unfair advantage (e.g. extra marks) for her/himself, or for other students, by

unauthorised means. Examples of such dishonesty include collusion, deceit, plagiarism and cheating in examinations.

Collusion includes, but not limited to, the conscious collaboration, without official approval, between two or more students, in the preparation and production of work which is then submitted as individual work. In cases where one (or more) student has copied from another, all students involved may be penalised.

Deceit includes misrepresentation or non-disclosure of relevant information, including the failure to disclose any cases of work being submitted for assessment which has been or will be used for other academic purposes.

Plagiarism is the act of using other people's words, images etc. as if they were your own. In order to make clear to readers the distinction between your words, images etc.

Cheating is defined as any attempt to gain an unfair advantage in an assessment (including examinations) or assisting another student to do so. It includes: copying from other candidates, collusion, impersonation, plagiarism, and unauthorised access to unseen examination papers.

It is in the best interests of all students for Alexander London College to maintain the good reputation of its awards. Your co-operation is expected in actively protecting the integrity of the assessment process. It is the duty of all students to Alexander London College to have high personal standards of academic honesty in their studies and to report any instances of malpractice of which they become aware.

13. Governing Law and Jurisdiction

These Terms and Conditions are governed by and constructed in accordance with English Laws, and in the event of any disputes or claims associated with the terms and conditions will be subject to the jurisdiction of the courts of England

14. Security Policy (Payments)

In addition, you know that your session is in a secure encrypted environment when you see https:// in the web address, and/or when you see the locked padlock symbol alongside the URL. So, when buying through our site, you can be sure that you are completely protected.

Terms & Conditions of using recurring payments. if you would like to cancel your reoccurring payments, you will need to email admin@AlexanderLondoncollege.com and let us know you wish to cancel your future payments. Payments are usually taken every month, unless agreed otherwise. Payments duration's will vary depending on the course you are

enrolled on, e.g if you are enrolled onto a level 7 course (£1400) and your monthly payments are £200, you will be charged £200 for 7 months.

15. Data Protection

Alexander London College uses personal data of the customer for appropriate purposes and according to statutory regulations. The personal data given (i.e. name, email address, delivery address, bank details) for ordering products is used by Alexander London College for fulfilment and handling of the contract only. This data is treated confidentially by Alexander London College and is not given to any third parties who are not part of the ordering, delivery and payment procedures. The customer shall be entitled to access information on their personal data which Alexander London College has saved about them, free of charge. They are also entitled to the correction of incorrect data, and the deletion of their personal data if they choose, so long as there is no legal obligation to retain such data.

16. Violations of These Terms of Use

If you breach these terms and conditions in any way, we may take such action as we deem appropriate to deal with the breach, including suspending your access to the website, prohibiting you from accessing the website, blocking computers using your IP address from accessing the website, contacting your internet service provider to request that they block your access to the website and/or bring court proceedings against you.

17. Course Accreditation

Courses are accredited by a governing body chosen by Alexander London College, who assess and reviews all of our content. If there is a change in validating partnership, Alexander London College will always aim to make sure the new governing body is of the same or higher Standard. No refunds will therefore be issued to students in this Scenario.

All students will be registered with the relevant awarding organisation prior to submission of assignments. (a minimum total payment of £800 in students fees is also required to be fulfilled if paying in instalments)

18. University admission

Alexander London College in no way guarantees students direct progression onto a University Degree or Master's program; this will solely depend upon the student's circumstances, experience and application to the respective university.

19. General

The place of fulfilment for all services in relation to www.AlexanderLondoncollege.com is the place of business of Alexander London College Limited, a company registered in England and Wales.

Our Trading Office:

Alexander London College
Aquis House,
Station Road,
Hayes,
UB3 4DX,
London
T: +44 (0)20 3959 7003
E: admin@alexanderlondoncollege.com

Alexander London College is a trading name of First Idea London Ltd. Registered in England and Wales. Registration Number: 09029278